

Product recall „Craftride Rims“

Wiehl the 16.08.2021

Dear Motea customer,

Within the scope of our continuous product monitoring and quality control, serious indications have arisen in individual cases that the spoke rims listed below represent a safety risk. In individual cases, the spokes **have cracked and broken** during the ride when initiating or carrying out the braking process. This can lead to a loss of control and consequently to an accident.

Motea GmbH places the highest value on quality and the safety of its products. **Therefore, as a precaution, Motea GmbH hereby recalls the affected rims (see attachment) for a refund of the full purchase price.**

You can use the free return label that you can create at <http://retoure.motea.com> for the return.

For your own interest, please stop using your motorbike as long as the rims are mounted. This also applies in the event that you do not notice any abnormalities on the rims.

We thank you in advance for your active participation, understanding and trust and apologise for any inconvenience caused.



Attachment

Affected rims

Item numbers	
222970	Speichenfelge 3.5*16 Vorne schwarz
222971	Speichenfelge 3.5*16 Vorne chrom
222972	Speichenfelge 3.5*18 Vorne schwarz
222973	Speichenfelge 3.5*18 Vorne chrom
222974	Speichenfelge 3.5*21 Vorne schwarz
222975	Speichenfelge 3.5*21 Vorne chrom
222976	Speichenfelge 2.5*21 Vorne schwarz
222977	Speichenfelge 2.5*21 Vorne chrom
222978	Speichenfelge 3.5*16 Hinten schwarz
222979	Speichenfelge 3.5*16 Hinten chrom
222980	Speichenfelge 5.5*18 Hinten schwarz
222981	Speichenfelge 5.5*18 Hinten chrom
222982	Speichenfelge 3.5*18 Hinten schwarz
222983	Speichenfelge 3.5*18 Hinten chrom
A050085	Speichenfelge 3.5*21 Vorne gold
A050090	Speichenfelge 3.5*16 Vorne gold
A050091	Speichenfelge 3.5*18 Vorne gold
A050092	Speichenfelge 3.5*21 Vorne gold
A050093	Speichenfelge 2.5*21 Vorne gold
A050095	Speichenfelge 3.5*16 Hinten gold
A050096	Speichenfelge 5.5*18 Hinten gold
A050097	Speichenfelge 3.5*18 Hinten gold

Used items	
A050075	Speichenfelge 3.5*21 Vorne schwarz
A050089	Speichenfelge 3.5*18 Hinten chrom
A050134	Speichenfelge 2.5*21 Vorne schwarz
A050603	Speichenfelge 3.5*21 Vorne chrom
A050685	Speichenfelge 2.5*21 Vorne chrom
A050687	Speichenfelge 3.5*21 Vorne schwarz
A050730	Speichenfelge 3.5*21 Vorne chrom
A050731	Speichenfelge 5.5*18 Hinten chrom
A060009	Speichenfelge 3.5*18 Hinten schwarz
A060179	Speichenfelge 3.5*18 Hinten chrom
A060318	Speichenfelge 3.5*16 Vorne schwarz
A060319	Speichenfelge 3.5*16 Hinten schwarz
A065042	Speichenfelge 3.5*16 Hinten chrom
A065054	Speichenfelge 3.5*16 Vorne schwarz
A065055	Speichenfelge 3.5*16 Hinten schwarz
A065276	Speichenfelge 5.5*18 Hinten schwarz

Used items	
A067699	Speichenfelge 3.5*16 Hinten chrom
A067744	Speichenfelge 3.5*16 Vorne schwarz
A067760	Speichenfelge 2.5*21 Vorne schwarz
A070471	Speichenfelge 3.5*16 Vorne chrom
A088124	Speichenfelge 2.5*21 Vorne chrom
A088136	Speichenfelge 3.5*18 Hinten schwarz
A088290	Speichenfelge 3.5*16 Hinten schwarz
A088337	Speichenfelge 5.5*18 Hinten schwarz
A110986	Speichenfelge 3.5*18 Vorne schwarz
A111704	Speichenfelge 3.5*16 Vorne chrom
A120036	Speichenfelge 3.5*21 Vorne chrom
A120037	Speichenfelge 2.5*21 Vorne chrom
A120038	Speichenfelge 5.5*18 Hinten chrom
A120039	Speichenfelge 3.5*16 Vorne gold
A120040	Speichenfelge 2.5*21 Vorne gold
A120041	Speichenfelge 5.5*18 Hinten gold
A140431	Speichenfelge 3.5*18 Hinten schwarz
A150183	Speichenfelge 3.5*18 Vorne schwarz
A150255	Speichenfelge 3.5*21 Vorne schwarz